

Project Startup Report

Project Name: Taxpayer Access Program & Oil and Gas Integration

Agency: ND Office of State Tax Commissioner

Business Unit/Program Area: Operations Division

Project Sponsor: Cathie Forsch

Project Manager: Jay Snustad

Project Description

This project includes the migration of the Oil & Gas tax into the GenTax integrated system along with the implementation of the TAP module.

TAP is a module within GenTax which provides secure taxpayer self-service functions via the Internet. The initial implementation and configuration of TAP will provide e-file capability for a state only individual income tax return. After the initial project is complete, additional TAP functionality will be implemented by Tax Department IT staff and Fast onsite support as time allows. The additional functionality will give taxpayers the ability to file returns, pay tax due, view account status, and inspect filing and payment history online.

This project also includes the modification of existing components and the configuration of new components required within the GenTax system to integrate the Oil and Gas tax returns. When completed, the GenTax system will replace the current Oil & Gas tax system that is currently managed by ITD. The Oil & Gas system manages tax returns which provided the state revenue a little over \$188 million over the last year.

Business Need or Problem

The Oil & Gas system is one of the last silo tax systems within the Tax Department. The system was developed by ITD in 1999 using Power Builder. Since PowerBuilder is not an Enterprise Architecture approved standard for software development, ITD is no longer doing development in Power Builder and their resources for maintaining the system are quickly diminishing.

As the Tax Department continues to emphasize web e-file capabilities, we continue to develop web applications which must be interfaced into the GenTax system. These systems consistently have to be modified as the GenTax system changes to accommodate legislative and forms changes. With TAP, the new web e-file applications will be part of the GenTax system eliminating the need for a separate interfaced e-file system. TAP also will give us the ability to convert old web e-file systems into GenTax.

Key Metrics

Project Start Date	Estimated Length of Project	Estimated Cost
08/03/2009	Complete by 10/11/2010	\$1,500,000

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Benefits to Be Achieved	
Project Objectives	Measurement Description
By January 11, 2010, the Tax Department will provide a secure taxpayer, self-service function to e-file 2009 individual income tax returns, which will reduce potential errors on returns, allow processing of returns without manual intervention, and reduce the turnaround time for refunds going out the door.	TAP will be in production by January 11, 2010 with an online version of one Individual Income Tax form.
Within 90 days from the project's completion, the need to contract for PowerBuilder development services will be eliminated and replaced with the State Tax Department IT staff maintaining and upgrading the GenTax system as needed to accommodate Legislative and business process changes for this tax type.	The Oil and Gas tax type will be administered completely by the GenTax system. The PowerBuilder version of Oil and Gas will be shut down by October 11, 2010.

Cost/Benefit Analysis
None

Key Constraints or Risks
Availability of Internal staff resources.